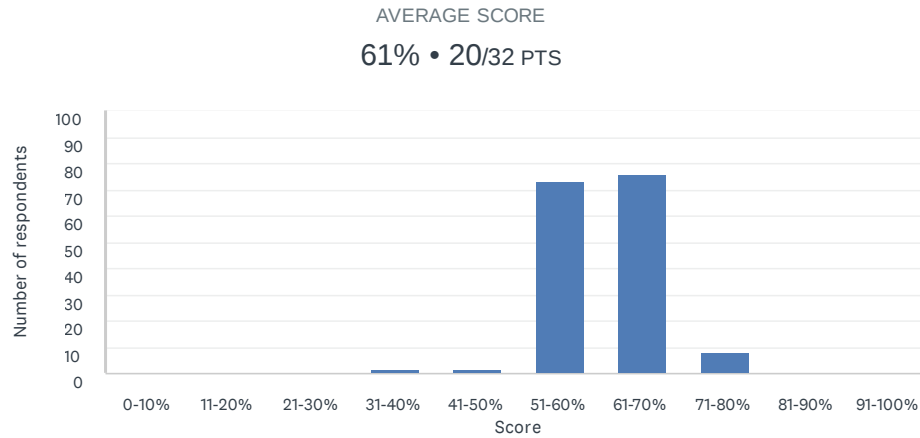


Quiz Summary



STATISTICS

Lowest Score
41%

Median
63%

Highest Score
75%

Mean: 61%

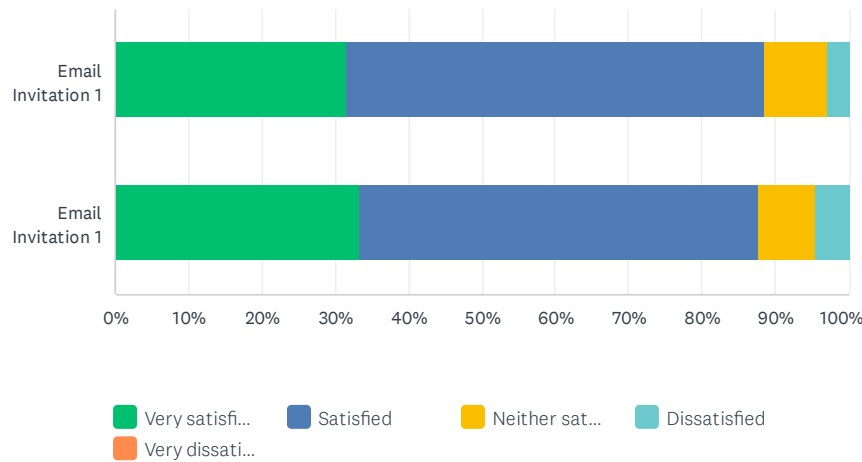
Standard Deviation: 5%

Question Ranking

QUESTIONS (20)	DIFFICULTY	AVERAGE SCORE
Q23 How long have you been a member?	1	17%
Q13 What about the golf course needs the most attention?	2	19%
Q24 What type of member are you?	3	33%
Q1 Please indicate your overall satisfaction with SCCC.	4	100%
Q2 I/we receive a good value for the cost of my membership?	4	100%
Q3 Would you recommend SCCC to someone you know?	4	100%
Q6 The food and beverage menu meets my needs?	4	100%
Q7 The service in the Prop N Fore meets my needs?	4	100%
Q8 Should the remodel of the Prop N Fore and bar be given high priority?	4	100%
Q9 Should additional patio roof covering be a priority?	4	100%
Q10 Should the club pay off it's mortgage?	4	100%
Q11 Does the clubs reservation policy meet your needs?	4	100%
Q12 Overall, How satisfied are you with the golf course?	4	100%
Q14 How satisfied are you with the tennis programs?	4	100%
Q15 How satisfied are you with the pickleball programs?	4	100%
Q16 How satisfied are you with the pool?	4	100%
Q17 How satisfied are you with the fitness center?	4	100%
Q18 How satisfied are you with the management of the club?	4	100%
Q19 How satisfied are your with the club's board of governors?	4	100%
Q20 Would you like to be contacted about becoming a Lifetime Legacy member?	4	100%

Q1 Please indicate your overall satisfaction with SCCC.

Answered: 160 Skipped: 1



QUIZ STATISTICS

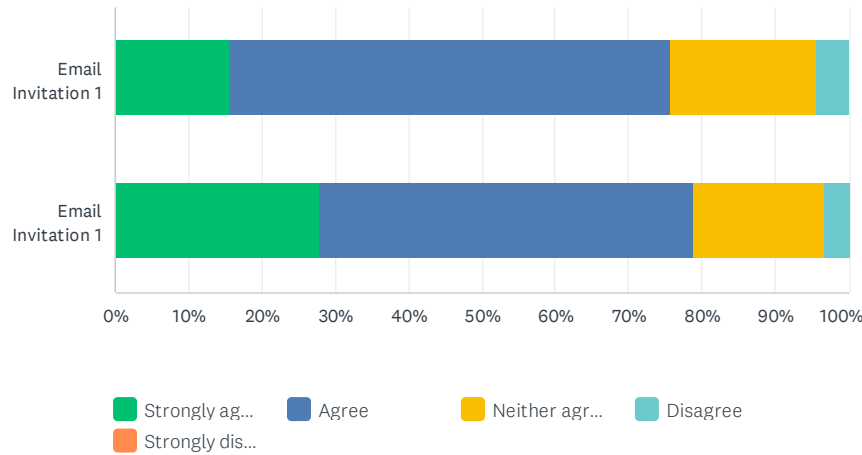
Percent Correct
99%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

	✓ VERY SATISFIED	✓ SATISFIED	✓ NEITHER SATISFIED NOR DISSATISFIED	✓ DISSATISFIED	✓ VERY DISSATISFIED	TOTAL
Email Invitation 1	31.43% 22	57.14% 40	8.57% 6	2.86% 2	0.00% 0	43.75% 70
Email Invitation 1	33.33% 30	54.44% 49	7.78% 7	4.44% 4	0.00% 0	56.25% 90
Total Respondents	52	89	13	6	0	160
OTHER (PLEASE SPECIFY)						TOTAL
Email Invitation 1					4	4
Email Invitation 1					1	1

#	EMAIL INVITATION 1	DATE
1	We were warmly welcomed and are still assimilating.	2/28/2024 9:58 PM
2	It is good to see that efforts are being made to improve and update SCCC.	2/26/2024 3:06 PM
3	The condition of our TENNIS facility saddens me:-)	2/25/2024 11:56 AM
4	I love the club but it does not fully meet my needs. I still work and access to driving range is virtually zero after 5pm. Everything caters to retired individuals (I understand as this is most of your membership). I do not understand why a practice facility is not available full time. We should have unlimited range balls to allow for practice till "dark" if that is what a member wants.	2/23/2024 8:28 AM
#	EMAIL INVITATION 1	DATE
1	Everything is so difficult when trying to call. Voice message has the wrong extension number for rest. Often restaurant Durant pick up phone	2/22/2024 3:51 PM

Q2 I/we receive a good value for the cost of my membership?

Answered: 160 Skipped: 1



QUIZ STATISTICS

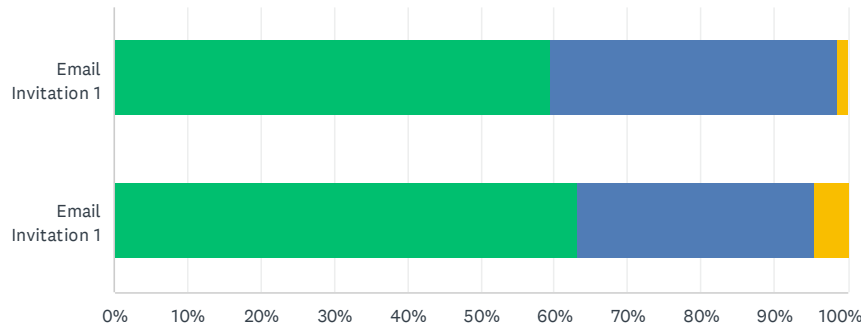
Percent Correct
99%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

	✓ STRONGLY AGREE	✓ AGREE	✓ NEITHER AGREE NOR DISAGREE	✓ DISAGREE	✓ STRONGLY DISAGREE	TOTAL
Email Invitation 1	15.71% 11	60.00% 42	20.00% 14	4.29% 3	0.00% 0	43.75% 70
Email Invitation 1	27.78% 25	51.11% 46	17.78% 16	3.33% 3	0.00% 0	56.25% 90
Total Respondents	36	88	30	6	0	160
OTHER (PLEASE SPECIFY)						TOTAL
Email Invitation 1						6
Email Invitation 1						2

#	EMAIL INVITATION 1	DATE
1	Depends on how much you use the club.	3/2/2024 6:47 AM
2	If only our TENNIS COURTS were not in need of serious attention	2/25/2024 11:56 AM
3	Food isn't at its Best	2/23/2024 11:31 AM
4	Cost of carts high	2/23/2024 9:09 AM
5	Food and beverage a little pricey	2/23/2024 9:03 AM
6	Hard to gain access to the course. To often i am told "no" when I want to get out and play, especially in the late afternoon.	2/23/2024 8:28 AM
#	EMAIL INVITATION 1	DATE
1	Pool needs heat	2/22/2024 3:51 PM
2	I think the memberships cost should be increased, we still have people paying the original close of over \$400. a month	2/22/2024 2:37 PM

Q3 Would you recommend SCCC to someone you know?

Answered: 156 Skipped: 5



■ Definitely w...
 ■ Probably w...
 ■ Probably w...
 ■ Definitely w...

QUIZ STATISTICS

Percent Correct
97%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

	✓ DEFINITELY WOULD	✓ PROBABLY WOULD	✓ PROBABLY WOULD NOT	✓ DEFINITELY WOULD NOT	TOTAL
Email Invitation 1	59.42% 41	39.13% 27	1.45% 1	0.00% 0	44.23% 69
Email Invitation 1	63.22% 55	32.18% 28	4.60% 4	0.00% 0	55.77% 87
Total Respondents	96	55	5	0	156
OTHER (PLEASE SPECIFY)					TOTAL
Email Invitation 1					6
Email Invitation 1					3

#	EMAIL INVITATION 1	DATE
1	I want to see it succeed.	2/26/2024 3:06 PM
2	Probably not because I'm ashamed of the Tennis Courts	2/25/2024 11:56 AM
3	have recommend SCCC, which resulted in new membership.	2/23/2024 1:25 PM
4	Undecided at this time	2/23/2024 11:31 AM
5	Only if retired	2/23/2024 8:28 AM
6	Need all members we can get to improve	2/23/2024 12:13 AM
#	EMAIL INVITATION 1	DATE
1	Not sure	2/22/2024 6:11 PM
2	Undecided	2/22/2024 4:13 PM
3	I already have. Look for Greg C. to join soon.	2/22/2024 2:23 PM

Q4 What types of activities would you participate in if they were available at SCCC?

Answered: 79 Skipped: 82

	WHAT TYPES OF ACTIVITIES WOULD YOU PARTICIPATE IN IF THEY WERE AVAILABLE AT SCCC?	TOTAL
Email Invitation 1	100.00% 34	43.04% 34
Email Invitation 1	100.00% 45	56.96% 45
Total Respondents	79	79

#	EMAIL INVITATION 1	DATE
1	Organized tennis	3/5/2024 9:31 AM
2	Wine tasting, wine/dinner pairings for non-members (food doesn't need to be elaborate)	3/2/2024 6:47 AM
3	Pilates. Another outdoor concert on the range. New Member Social for those recently joined.	2/28/2024 9:58 PM
4	No	2/28/2024 9:08 AM
5	Yoga	2/26/2024 7:10 PM
6	Floral arrangement workshops Ballroom dance Open mic /Talent	2/26/2024 3:06 PM
7	Activities are adequate for me:-)	2/25/2024 11:56 AM
8	Learn to golf clinics, beginners golf league	2/25/2024 10:05 AM
9	cooking classes	2/24/2024 7:42 PM
10	Nothing to suggest	2/24/2024 4:34 PM
11	Saturday night dinner.	2/24/2024 3:48 PM
12	Musical entertainment	2/24/2024 12:21 PM
13	Poker night	2/23/2024 3:00 PM
14	Christmas Party for Members only.	2/23/2024 1:25 PM
15	Dance class Adult classes like charcuterie making, floral arrangements etc.	2/23/2024 1:16 PM
16	Nothing to add beyond what's already available.	2/23/2024 1:05 PM
17	9 hole golf league for women in the afternoon (vs. morning) Tennis teams	2/23/2024 11:50 AM
18	In the Prop & Fore. Recipe of the month presented by the Chef BUT provided by a Membr.	2/23/2024 10:06 AM
19	morning exercise classes	2/23/2024 9:48 AM
20	Concert dinners	2/23/2024 9:24 AM
21	More dance options, pickleball, social events	2/23/2024 9:11 AM
22	More trivia nights	2/23/2024 9:09 AM
23	Later time for men's golf league	2/23/2024 9:03 AM
24	Dancing	2/23/2024 8:37 AM
25	N/A	2/23/2024 8:28 AM
26	Corn-hole tournaments , more activities like a comedy night. Also bring back music on the deck.	2/23/2024 8:11 AM
27	golf	2/23/2024 8:09 AM
28	Casino Night	2/23/2024 7:27 AM
29	Tennis league	2/23/2024 7:21 AM
30	Horseback riding	2/23/2024 6:25 AM
31	Any type of golf events. Most social activities.	2/23/2024 3:42 AM
32	Golf	2/22/2024 3:10 PM
33	Special dinners, nice outside events	2/22/2024 2:46 PM
34	Yoga	2/22/2024 2:11 PM
#	EMAIL INVITATION 1	DATE

2024 Spruce Creek Country Club Equity Member Survey

SurveyMonkey

1	More dinner parties Christmas	2/28/2024 4:43 PM
2	We are happy what we are doing	2/28/2024 11:43 AM
3	More tennis opportunities as our program has declined considerably	2/23/2024 5:37 PM
4	Dance classes; more exercise classes	2/23/2024 2:07 PM
5	N/a	2/23/2024 12:11 PM
6	Women's events	2/23/2024 11:59 AM
7	Just golf	2/23/2024 11:01 AM
8	More after business hour activities. It is hard to get involved when several activities are scheduled during work hours.	2/23/2024 8:57 AM
9	golg leagues	2/23/2024 7:52 AM
10	Anything that isn't catered to blue hairs	2/23/2024 7:19 AM
11	Racquetball. Croquette.	2/22/2024 10:37 PM
12	??	2/22/2024 10:19 PM
13	Call Pickle Ball dining	2/22/2024 9:34 PM
14	outdoor concerts, community projects (car show,concerts)	2/22/2024 8:56 PM
15	I like what they have to offer socially	2/22/2024 7:21 PM
16	Don't know	2/22/2024 6:11 PM
17	I like the club as it is. Please do not make the club fancy.	2/22/2024 5:44 PM
18	Every single thing you've offer for us is perfect.	2/22/2024 5:19 PM
19	Poker night. Bourbon tasting.	2/22/2024 5:13 PM
20	Everything they offer, golf, tennis, puckle ball and bocci. Disappointed with Tennis we went from 7 leagues to none and can't even get people to play gun tennis anymore. Think this program needs to be addressed	2/22/2024 5:08 PM
21	Darts tournament	2/22/2024 5:05 PM
22	Line dancing, Jazzercise.	2/22/2024 4:51 PM
23	Diner Dances, pool parties...	2/22/2024 4:30 PM
24	Shooting (Skeet, Trap, Sporting Clays)	2/22/2024 4:08 PM
25	Beginner tennis lessons, younger demographic evening entertainment	2/22/2024 4:07 PM
26	Golf, dining	2/22/2024 4:00 PM
27	Trapshooting...yes...I know it can't be done...but you asked the question.	2/22/2024 3:55 PM
28	Heat in the pool	2/22/2024 3:51 PM
29	Satisfied with all golf activities	2/22/2024 3:14 PM
30	Club sponsored ladies participation events. Crafts, cooking, book club, beginner bridge and play.	2/22/2024 3:03 PM
31	More family friendly activities for kids.	2/22/2024 2:57 PM
32	I participate in several activities already, not sure what else I would want	2/22/2024 2:44 PM
33	golf dinner	2/22/2024 2:33 PM
34	Concert series and any members golf tournaments	2/22/2024 2:29 PM
35	Club has everything we need	2/22/2024 2:28 PM
36	Social events, dinning, tennis, pickle ball	2/22/2024 2:28 PM
37	Any golf related(coed)	2/22/2024 2:25 PM
38	There are many different activities already provided.	2/22/2024 2:24 PM
39	Golf, Trivia, Bingo, Special events, etc.	2/22/2024 2:23 PM
40	Bridge Mahjong Golf	2/22/2024 2:20 PM
41	Zumba or Pilates	2/22/2024 2:19 PM
42	Everything we today is always associated with a cost!	2/22/2024 2:12 PM
43	Golf	2/22/2024 2:11 PM
44	More dinner concerts	2/22/2024 2:10 PM
45	Making activities for members other than retirees ex weekends or later when it gets dark later. Events that appeal to younger members.	2/22/2024 2:08 PM

Q5 What is your favorite event or offering at the club?

Answered: 113 Skipped: 48

	WHAT IS YOUR FAVORITE EVENT OR OFFERING AT THE CLUB?	TOTAL
Email Invitation 1	100.00% 52	46.02% 52
Email Invitation 1	100.00% 61	53.98% 61
Total Respondents	113	113

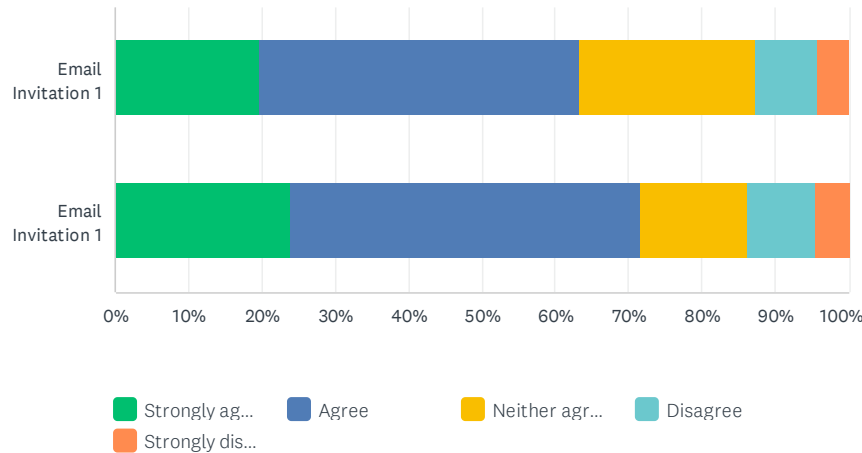
#	EMAIL INVITATION 1	DATE
1	Tennis	3/5/2024 9:31 AM
2	Some of the special events.	3/2/2024 6:47 AM
3	Guest entertainment	3/1/2024 3:30 PM
4	Thursday Night Twilight Golf.	2/28/2024 9:58 PM
5	Taco Tuesday	2/28/2024 11:57 AM
6	No	2/28/2024 9:08 AM
7	Bingo and Trivia Night	2/26/2024 7:10 PM
8	Live Music entertainment	2/26/2024 3:06 PM
9	trivia, taco Tuesday, wine dinners	2/26/2024 2:14 PM
10	It was Bingo, but then you changed the dining options.	2/26/2024 10:01 AM
11	The annual Member/Guest golf tournament.	2/26/2024 9:48 AM
12	Taco Tuesday and Bingo	2/25/2024 11:56 AM
13	Bingo	2/25/2024 10:05 AM
14	last wine dinner was fantastic!	2/24/2024 7:42 PM
15	Tennis	2/24/2024 4:34 PM
16	Restaurant, pickleball, golf	2/24/2024 3:48 PM
17	Tribute band dinners	2/24/2024 1:15 PM
18	Music events	2/24/2024 12:21 PM
19	Theme events and bingo	2/23/2024 6:42 PM
20	Bingo & Trivia	2/23/2024 5:56 PM
21	golf	2/23/2024 3:00 PM
22	Golf	2/23/2024 2:51 PM
23	Golf Tournaments and the outside performances.	2/23/2024 1:25 PM
24	Wine pairing, music, special drinks and food	2/23/2024 1:16 PM
25	Bingo and Trivia nights in that order	2/23/2024 1:05 PM
26	Taco tuesday!	2/23/2024 11:50 AM
27	Pickle Ball	2/23/2024 11:31 AM
28	Shows, live music events.	2/23/2024 10:14 AM
29	Golf	2/23/2024 9:57 AM
30	pickle ball and tennis	2/23/2024 9:54 AM
31	Golf	2/23/2024 9:54 AM
32	Golf	2/23/2024 9:52 AM
33	musical events	2/23/2024 9:48 AM
34	Golf	2/23/2024 9:24 AM
35	I'm new so I can't weigh in yet	2/23/2024 9:11 AM

36	Golf!!	2/23/2024 9:09 AM
37	Trivia bingo	2/23/2024 9:00 AM
38	taco tuesday	2/23/2024 8:58 AM
39	The music	2/23/2024 8:37 AM
40	N/A	2/23/2024 8:28 AM
41	Bingo and trivia night. Also like the tribute music nights.	2/23/2024 8:11 AM
42	Biker Bash	2/23/2024 7:27 AM
43	Golf	2/23/2024 6:29 AM
44	Christmas Program	2/23/2024 6:25 AM
45	Wine pairings	2/23/2024 3:42 AM
46	taco tuesday, live music	2/22/2024 8:32 PM
47	Bingo night, karaoke night	2/22/2024 5:05 PM
48	MGA play! Driving range-practice area	2/22/2024 3:59 PM
49	Golf and gym	2/22/2024 3:21 PM
50	Golf Tourney	2/22/2024 3:10 PM
51	Social events all yearBetter; musical evenings; monring exercise classes	2/22/2024 2:46 PM
52	tennis and shows	2/22/2024 2:18 PM
#	EMAIL INVITATION 1	DATE
1	Christmas Sing along	2/28/2024 4:43 PM
2	Kentucky Derby, Aviation Day, Christmas Sing A Long, Spruce Creek Flying Club Dinners	2/28/2024 11:43 AM
3	We love the Taco Tuesday, and many of the special entertainment events. Our Chef has great menu offerings!	2/23/2024 5:37 PM
4	Golf, bingo	2/23/2024 3:55 PM
5	Swimming pool	2/23/2024 11:59 AM
6	Wine dinners and Flying club dinners	2/23/2024 11:17 AM
7	Taco Tuesday	2/23/2024 11:01 AM
8	Wine Dinners	2/23/2024 8:57 AM
9	N/a	2/23/2024 7:19 AM
10	Bocci	2/22/2024 10:37 PM
11	Have no favorite	2/22/2024 10:19 PM
12	golf, special meals at the club	2/22/2024 9:52 PM
13	Karaoke	2/22/2024 9:34 PM
14	Live entertainment	2/22/2024 9:21 PM
15	dinner specials	2/22/2024 8:56 PM
16	The special events	2/22/2024 7:21 PM
17	Golf and food	2/22/2024 7:18 PM
18	Member guest	2/22/2024 6:55 PM
19	Member golf tournaments	2/22/2024 6:11 PM
20	Golf tournaments	2/22/2024 5:58 PM
21	Line Dancing. Dinner. Spruce Creek Flying Club. Golf	2/22/2024 5:44 PM
22	The golf and wonderful food.	2/22/2024 5:19 PM
23	Golf and dinning	2/22/2024 5:16 PM
24	Golf tournaments	2/22/2024 5:13 PM
25	Tues. Afternoon happy hour & bingo	2/22/2024 5:08 PM
26	Special events on weekends	2/22/2024 5:05 PM
27	Golf and restaurant	2/22/2024 5:03 PM
28	Trivia.	2/22/2024 4:51 PM
29	Swimming pool and pickleball	2/22/2024 4:41 PM

30	Music in the deck...guitar, singers, entertainment	2/22/2024 4:30 PM
31	Veal Chop!	2/22/2024 4:08 PM
32	Golf	2/22/2024 4:07 PM
33	Spouse #1: Musical and dancing events. Spouse #2: Pickleball and dining	2/22/2024 3:55 PM
34	Music	2/22/2024 3:51 PM
35	Golf events	2/22/2024 3:36 PM
36	Golf	2/22/2024 3:19 PM
37	Golf	2/22/2024 3:14 PM
38	Golf	2/22/2024 3:11 PM
39	Bingo has been a lot of fun	2/22/2024 3:03 PM
40	Reed Foley	2/22/2024 2:57 PM
41	Social events with fine dining and friends	2/22/2024 2:55 PM
42	Golf	2/22/2024 2:50 PM
43	Golf	2/22/2024 2:45 PM
44	Golf	2/22/2024 2:44 PM
45	Karaoke	2/22/2024 2:38 PM
46	holiday dinners	2/22/2024 2:33 PM
47	Golf	2/22/2024 2:33 PM
48	Golf Tournaments	2/22/2024 2:32 PM
49	Member-Guest tournament and Concert series	2/22/2024 2:29 PM
50	Taco Tuesday	2/22/2024 2:28 PM
51	Everything involved combination of music, food, wine and entertainment	2/22/2024 2:28 PM
52	The golf course and tournaments	2/22/2024 2:25 PM
53	It was Bingo before menu was changed to buffet.	2/22/2024 2:24 PM
54	Trivia night	2/22/2024 2:23 PM
55	Bingo	2/22/2024 2:20 PM
56	I am a little younger than the avg member and do t play gold or mahjong or bingo. I am most interested in the gym but I would love it if you had piano bar with a Fabulous Baker Boys	2/22/2024 2:19 PM
57	Special events	2/22/2024 2:13 PM
58	Golfing	2/22/2024 2:11 PM
59	Golf	2/22/2024 2:10 PM
60	Currently none.	2/22/2024 2:08 PM
61	Bingo	2/22/2024 2:04 PM

Q6 The food and beverage menu meets my needs?

Answered: 159 Skipped: 2



QUIZ STATISTICS

Percent Correct
99%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

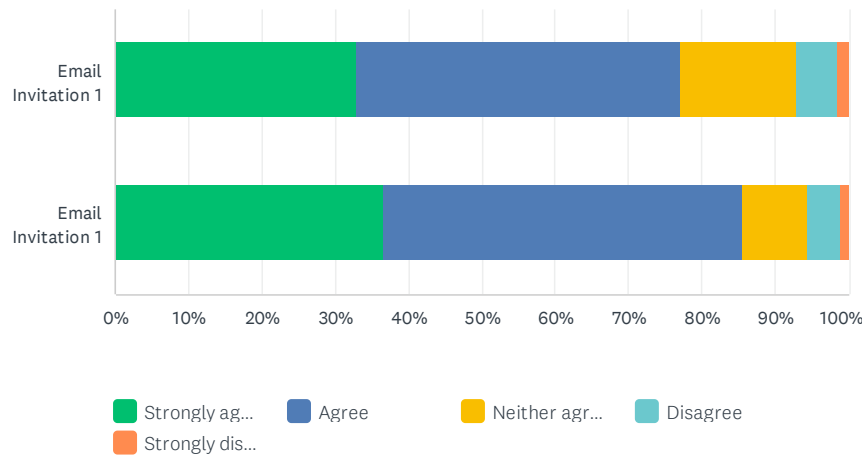
	✓ STRONGLY AGREE	✓ AGREE	✓ NEITHER AGREE NOR DISAGREE	✓ DISAGREE	✓ STRONGLY DISAGREE	TOTAL
Email Invitation 1	19.72% 14	43.66% 31	23.94% 17	8.45% 6	4.23% 3	44.65% 71
Email Invitation 1	23.86% 21	47.73% 42	14.77% 13	9.09% 8	4.55% 4	55.35% 88
Total Respondents	35	73	30	14	7	159
OTHER (PLEASE SPECIFY)						TOTAL
Email Invitation 1						14
Email Invitation 1						14

#	EMAIL INVITATION 1	DATE
1	Need to rotate starches - rice, bake potatoes instead of frequency of mash potatoes. More caffeine free options, caffeine free Diet Coke discontinued years ago. No decaf herbal tea either. Standard menu should be changed more often, a salad bar once week/month would be nice particularly in the summer time.	3/2/2024 6:47 AM
2	Zero drinks offered in Club. More heathy meal options. Early bird specials.	2/28/2024 9:58 PM
3	The overall quality of the food has slipped over the past several months; I can understand one bad meal but when it's become more consistent then it's worrisome	2/26/2024 10:01 AM
4	I don't eat there much since I live in NSB but the new chef seems to be a big improvement	2/26/2024 7:49 AM
5	Would love to see organic food options	2/24/2024 7:42 PM
6	Neds help, and this is after the new menu Feb 2024	2/24/2024 3:48 PM
7	Prices have steadily increased faster than other nearby restaurants	2/23/2024 1:16 PM
8	Sometimes the portions are very small and I'm still hungrey after I eat everything	2/23/2024 11:50 AM
9	Beverage Menu is ok; Food could use some upgrades	2/23/2024 11:31 AM
10	Dinner menu has nothing on it I like	2/23/2024 9:57 AM
11	Limited options now on new menu is a bit disappointing; no salmon at dinenr is a big negative	2/23/2024 9:48 AM
12	I like the look of the new menu, but some of the old items are missing, like a simple grilled cheese or egg salad sandwich. I also would hope they can rotate the salad choices. And maybe another flatbread or two	2/23/2024 8:11 AM
13	Check out memu at Crains Roost, better atmosphere and food	2/23/2024 12:13 AM
14	Not so sure about the new menu ... judement pending	2/22/2024 2:46 PM

#	EMAIL INVITATION 1	DATE
1	Bring back the coconut shrimp appetizers and the soup/salad or half sandwich at lunch	2/23/2024 5:37 PM
2	More selection	2/23/2024 3:55 PM
3	very few vegetarian options	2/23/2024 2:07 PM
4	Needs gluten free options	2/23/2024 11:59 AM
5	More with a wider and rotating variety might be enjoyable	2/22/2024 10:37 PM
6	Some vegetarian options would be nice	2/22/2024 10:19 PM
7	The food is terrible and many times not edible. I refuse to attend the special events any more as the buffet food is dry or not something which I can eat. Also, there have been menu changes made after I have signed up for an event and the food has been cold. The prices are ridiculously high for unedible food!	2/22/2024 6:11 PM
8	The food served at the golf events (post tournament offerings) has not met our expectations.	2/22/2024 3:36 PM
9	Most of specials are either meat or fish. I think chicken should be on every evening menu as is meat.	2/22/2024 3:03 PM
10	More vegetarian options are needed.	2/22/2024 2:57 PM
11	The new menu is a bit limited for the number of times I'm there each month	2/22/2024 2:55 PM
12	new menu , again?	2/22/2024 2:33 PM
13	food has really improved	2/22/2024 2:29 PM
14	We are from foodie town like Miami and Portland Maine so we are spoiled but less fried and more novel items on the menu would be great .	2/22/2024 2:19 PM

Q7 The service in the Prop N Fore meets my needs?

Answered: 160 Skipped: 1



QUIZ STATISTICS

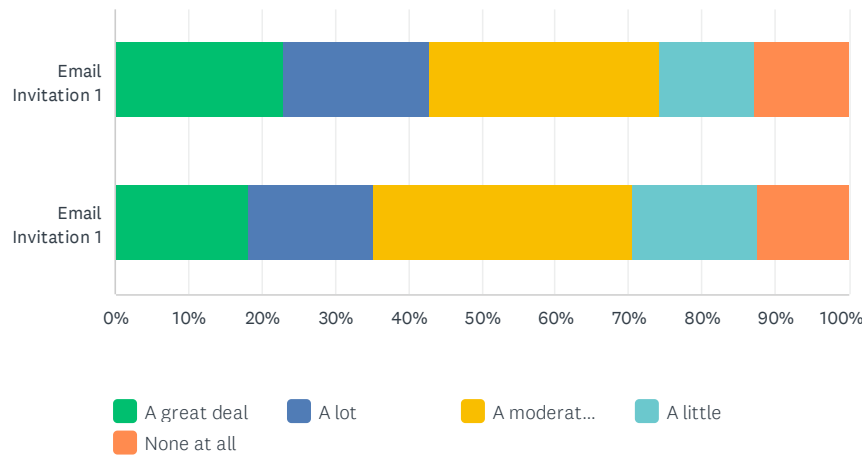
Percent Correct
99%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

	✓ STRONGLY AGREE	✓ AGREE	✓ NEITHER AGREE NOR DISAGREE	✓ DISAGREE	✓ STRONGLY DISAGREE	TOTAL
Email Invitation 1	32.86% 23	44.29% 31	15.71% 11	5.71% 4	1.43% 1	43.75% 70
Email Invitation 1	36.67% 33	48.89% 44	8.89% 8	4.44% 4	1.11% 1	56.25% 90
Total Respondents	56	75	19	8	2	160
OTHER (PLEASE SPECIFY)						TOTAL
Email Invitation 1						8
Email Invitation 1						6

#	EMAIL INVITATION 1	DATE
1	Staff is very accessible and friendly.	2/28/2024 9:58 PM
2	ANN the bartender absolutely sucks!	2/26/2024 2:14 PM
3	Weekend lunch server is poor.	2/24/2024 3:48 PM
4	management is lacking, basic restaurant practices are missed and not adhered too, dirty dishes not cleared from the bar and table not wiped and clean, etc.	2/23/2024 1:25 PM
5	Incredible turn-over is an issue; most servers don't make an effort to learn member's names	2/23/2024 9:48 AM
6	While service is always polite and professional, it's almost always quite slow and has caused my group to consider eating our post-round lunch, elsewhere. Even stopping to grab a drink at the turn takes unreasonably long.	2/23/2024 7:37 AM
7	Okay but not proud of it	2/23/2024 12:13 AM
8	Reservations could be easier	2/22/2024 2:11 PM
#	EMAIL INVITATION 1	DATE
1	They all work very hard	2/28/2024 11:43 AM
2	Servers are great	2/22/2024 6:11 PM
3	Staff turnover is too high (yes I know this is hard to fix). Also, new servers need a little more training before being turned loose.	2/22/2024 3:55 PM
4	Over the phone it's horrible. In person it's fine	2/22/2024 3:51 PM
5	Service is slow, particularly at the bar. At lunch when outside groups are playing like the Honey Pots service for these 40 or more players for food and drink is painful.	2/22/2024 3:14 PM

Q8 Should the remodel of the Prop N Fore and bar be given high priority?

Answered: 158 Skipped: 3



QUIZ STATISTICS

Percent Correct
98%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

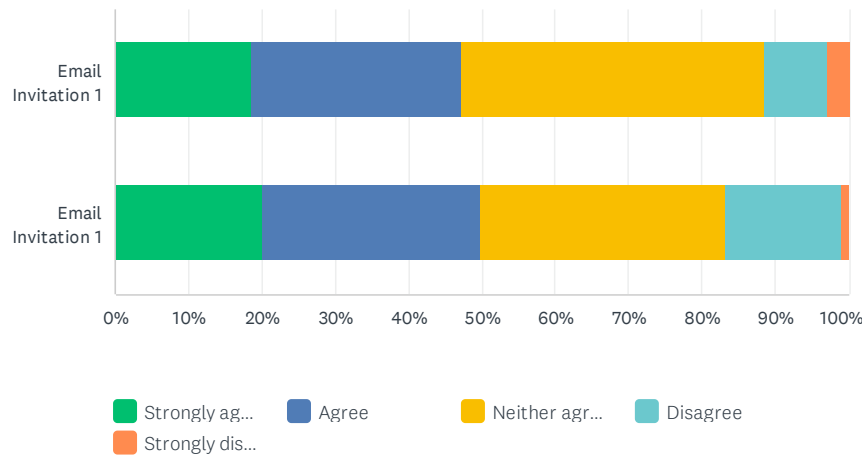
	✓ A GREAT DEAL	✓ A LOT	✓ A MODERATE AMOUNT	✓ A LITTLE	✓ NONE AT ALL	TOTAL
Email Invitation 1	22.86% 16	20.00% 14	31.43% 22	12.86% 9	12.86% 9	44.30% 70
Email Invitation 1	18.18% 16	17.05% 15	35.23% 31	17.05% 15	12.50% 11	55.70% 88
Total Respondents	32	29	53	24	20	158
OTHER (PLEASE SPECIFY)						TOTAL
Email Invitation 1						8
Email Invitation 1						7

#	EMAIL INVITATION 1	DATE
1	Depends on other priorities, the whole list in this survey that the BOG is considering would be helpful for ranking.	3/2/2024 6:47 AM
2	Offer a more quiet dinning area by utilizing the sunset room. Bar could then be expanded to offer more of a sports bar/tavern atmosphere.	2/28/2024 9:58 PM
3	The footprint of the Prop N Fore should be expanded, most probably by extending the west wall outward in conjunction with an extension of the roof covering more of the deck.	2/26/2024 9:48 AM
4	That's a monumental task! Plans and Budget????	2/25/2024 11:56 AM
5	The Prop and Fore is filthy, look at the return air duct to the left of the bar, it fility. the wall were the server use the register is filthy again management is lacking, they should be held accountable or dismissed, very poor.	2/23/2024 1:25 PM
6	I thought it was remodeled in the past few years	2/23/2024 11:50 AM
7	Needore seats at the bar	2/23/2024 6:29 AM
8	See facilities at Crains Lake which makes ours an embarrassment	2/23/2024 12:13 AM
#	EMAIL INVITATION 1	DATE
1	Needs some upholstery cleaning and carpet	2/28/2024 11:43 AM
2	Let us see layout	2/23/2024 12:11 PM
3	There needs to be a baby changing station in the women's bathroom by the pool.	2/23/2024 11:59 AM
4	No preference	2/22/2024 10:19 PM
5	If design of the bar is inefficient, that should be fixed	2/22/2024 5:44 PM
6	I'd like to see the plans	2/22/2024 2:55 PM
7	There is nothing wrong with the prop and fore. It was just remodeled a few years ago. You could use fewer TVs on.	2/22/2024 2:24 PM

Maybe fix support on the chairs.

Q9 Should additional patio roof covering be a priority?

Answered: 160 Skipped: 1



QUIZ STATISTICS

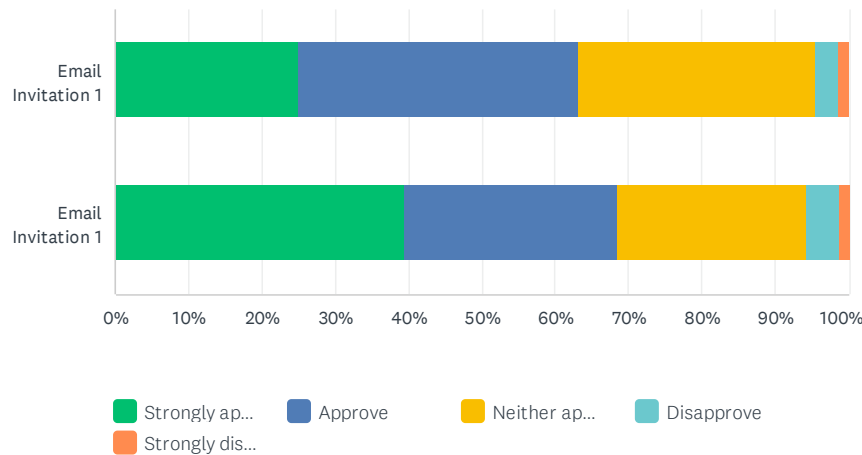
Percent Correct
99%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

	✓ STRONGLY AGREE	✓ AGREE	✓ NEITHER AGREE NOR DISAGREE	✓ DISAGREE	✓ STRONGLY DISAGREE	TOTAL
Email Invitation 1	18.57% 13	28.57% 20	41.43% 29	8.57% 6	2.86% 2	43.75% 70
Email Invitation 1	20.00% 18	30.00% 27	33.33% 30	15.56% 14	1.11% 1	56.25% 90
Total Respondents	31	47	59	20	3	160
OTHER (PLEASE SPECIFY)						TOTAL
Email Invitation 1						7
Email Invitation 1						4

#	EMAIL INVITATION 1	DATE
1	Provide a couple of hi-top tables and stools facing #9 green to see players finish playing and to wait on tournament beginnings.	2/28/2024 9:58 PM
2	Even a temporary solution such as a retractable awning system	2/26/2024 3:06 PM
3	See above comment.	2/26/2024 9:48 AM
4	Appears to be adequate	2/25/2024 11:56 AM
5	I believe the coverage is adequate	2/24/2024 4:34 PM
6	I think save the money for a roof, and just add nice tables and unbrellas on the patio, it has a million dollar view of the course and sunset.and heat lamp	2/23/2024 8:58 AM
7	The whole focus should be the golf course. The double doors facing the driving range should be the main focus - it's beautiful out that direction. Sunsets are amazing. Can't wait to see the plans for that patio area.	2/22/2024 8:32 PM
#	EMAIL INVITATION 1	DATE
1	That's ok as long as it enhances the architectural design integrity off the building....not sure what the plan would be.	2/23/2024 5:37 PM
2	Don't bother. The new furniture is extremely uncomfortable. Can't believe we spent money on that junk. Especially without cushions.	2/22/2024 10:37 PM
3	I believe that some members may enjoy sitting on the sun as well as outstanding sunset view from the patio. So roof is questionable.	2/22/2024 2:28 PM
4	Disappointed in the new furniture - the old furniture should have been recoated, it was nicer than the new and no round tables, where members can have a conversation.	2/22/2024 2:20 PM

Q10 Should the club pay off it's mortgage?

Answered: 154 Skipped: 7



QUIZ STATISTICS

Percent Correct
96%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

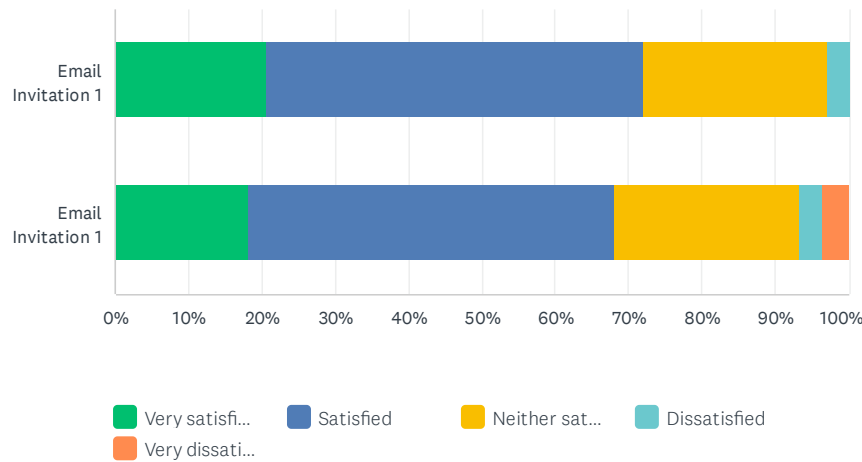
	✓ STRONGLY APPROVE	✓ APPROVE	✓ NEITHER APPROVE NOR DISAPPROVE	✓ DISAPPROVE	✓ STRONGLY DISAPPROVE	TOTAL
Email Invitation 1	25.00% 17	38.24% 26	32.35% 22	2.94% 2	1.47% 1	44.16% 68
Email Invitation 1	39.53% 34	29.07% 25	25.58% 22	4.65% 4	1.16% 1	55.84% 86
Total Respondents	51	51	44	6	2	154
OTHER (PLEASE SPECIFY)						TOTAL
Email Invitation 1						9
Email Invitation 1						7

#	EMAIL INVITATION 1	DATE
1	If it helps lower member cost somewhat.	3/2/2024 6:47 AM
2	At least as desirable and in proportion to other pressing needs and projects	2/28/2024 9:58 PM
3	BOG consideration of a partial payoff might be wise given the attractive interest rate of the present mortgage and that any future decision to borrow would likely come with a higher rate.	2/26/2024 9:48 AM
4	If the Prop N Fore is remodeled & Patio Roofing added, probably be hard-put to pay off the mtge	2/25/2024 11:56 AM
5	Is there a benefit in paying off the mortgage?	2/24/2024 4:34 PM
6	Don't know the terms	2/24/2024 3:48 PM
7	If it doesn't effect cash flow	2/23/2024 9:03 AM
8	Only if you don't go borrowing more money at a higher rate later on.	2/23/2024 6:26 AM
9	What's the interest rate, what is owed?	2/22/2024 2:11 PM
#	EMAIL INVITATION 1	DATE
1	If the mortgage is paid, then we might not have funds to carry out the needed Club improvements. Perhaps we have enough funds to do both? If not, we could pay part of it in order to do the remodels/improvements.	2/23/2024 5:37 PM
2	Depends on the interest rate and the other uses of the idle funds	2/22/2024 4:30 PM
3	I would need to see the numbers for a better evaluation	2/22/2024 4:07 PM
4	It's my understanding, it's been paid	2/22/2024 2:37 PM
5	At least part of it.	2/22/2024 2:24 PM

6	What is the amount and interest rate?	2/22/2024 2:23 PM
7	Don't know enough about this	2/22/2024 2:19 PM

Q11 Does the clubs reservation policy meet your needs?

Answered: 156 Skipped: 5



QUIZ STATISTICS

Percent Correct
97%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

	✓ VERY SATISFIED	✓ SATISFIED	✓ NEITHER SATISFIED NOR DISSATISFIED	✓ DISSATISFIED	✓ VERY DISSATISFIED	TOTAL
Email Invitation 1	20.59% 14	51.47% 35	25.00% 17	2.94% 2	0.00% 0	43.59% 68
Email Invitation 1	18.18% 16	50.00% 44	25.00% 22	3.41% 3	3.41% 3	56.41% 88
Total Respondents	30	79	39	5	3	156
OTHER (PLEASE SPECIFY)						TOTAL
Email Invitation 1						8
Email Invitation 1						8

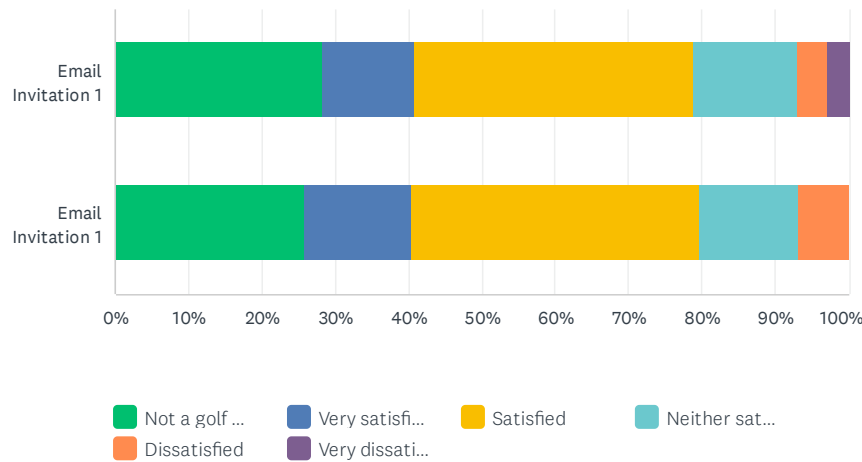
#	EMAIL INVITATION 1	DATE
1	It has gotten better over time.	3/2/2024 6:47 AM
2	Not all reservations are acknowledged so I just have to hope it went through	2/26/2024 10:01 AM
3	Difficult to get a tee time sometimes due amount of outside play.	2/26/2024 9:48 AM
4	Table resv for Bingo and Trivia is frequently botched up	2/23/2024 1:05 PM
5	Only used it once. No reservation recorded	2/23/2024 9:57 AM
6	Too long for confirmations so you don't know if the reservation went through	2/23/2024 9:48 AM
7	Need confirmations sooner; too often the reservation is "lost"	2/22/2024 2:46 PM
8	Never know if my reservation is accepted	2/22/2024 2:11 PM
#	EMAIL INVITATION 1	DATE
1	It works but a confirmation of reservations made online would be helpful.	2/23/2024 8:57 AM
2	We have made reservations in the past and never receive confirmation only to show up and there is no record of us attending.	2/22/2024 6:11 PM
3	Never used	2/22/2024 4:36 PM
4	Confirmation of reservations comestoo late.	2/22/2024 3:55 PM
5	I am always unsure if reservation has been confirmed	2/22/2024 3:03 PM
6	we need an update reservation system	2/22/2024 2:29 PM
7	Google Forms for reservation system is not the right tool. You could set it though to send an auto response to	2/22/2024 2:24 PM

confirm if you knew how to do it. It's really not difficult.

8	Jodi needs an assistant and I believe Jen German is the answer	2/22/2024 2:20 PM
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Q12 Overall, How satisfied are you with the golf course?

Answered: 160 Skipped: 1



QUIZ STATISTICS

Percent Correct
99%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

	✓ NOT A GOLF MEMBER	✓ VERY SATISFIED	✓ SATISFIED	✓ NEITHER SATISFIED NOR DISSATISFIED	✓ DISSATISFIED	✓ VERY DISSATISFIED	TOTAL
Email Invitation 1	28.17% 20	12.68% 9	38.03% 27	14.08% 10	4.23% 3	2.82% 2	44.38% 71
Email Invitation 1	25.84% 23	14.61% 13	39.33% 35	13.48% 12	6.74% 6	0.00% 0	55.63% 89
Total Respondents	43	22	62	22	9	2	160
OTHER (PLEASE SPECIFY)						TOTAL	
Email Invitation 1						7	7
Email Invitation 1						3	3

#	EMAIL INVITATION 1	DATE
1	For the cost of club membership, seems reasonable. However, improvements would be nice. Like, Leveling of all tee boxes. More sand in barren areas, like done on #2, new irrigation, better grass around greens,	2/28/2024 9:58 PM
2	The course condition suffers at times from the amount of play it receives. Consideration needs to be given to reducing the amount of outside play.	2/26/2024 9:48 AM
3	The course needs some attention	2/26/2024 7:49 AM
4	Bad grass. All dormant. Rough is bad.	2/23/2024 9:57 AM
5	Quality of tee boxes poor	2/23/2024 9:09 AM
6	Bunkers, fairways, irrigation system	2/23/2024 8:58 AM
7	Don't play	2/23/2024 12:13 AM
#	EMAIL INVITATION 1	DATE
1	Restrooms need to be updated	2/23/2024 5:37 PM
2	Golf member...but do not golf.	2/22/2024 3:55 PM
3	Would love to see the tees levelled.	2/22/2024 2:23 PM

Q13 What about the golf course needs the most attention?

Answered: 161 Skipped: 0



QUIZ STATISTICS

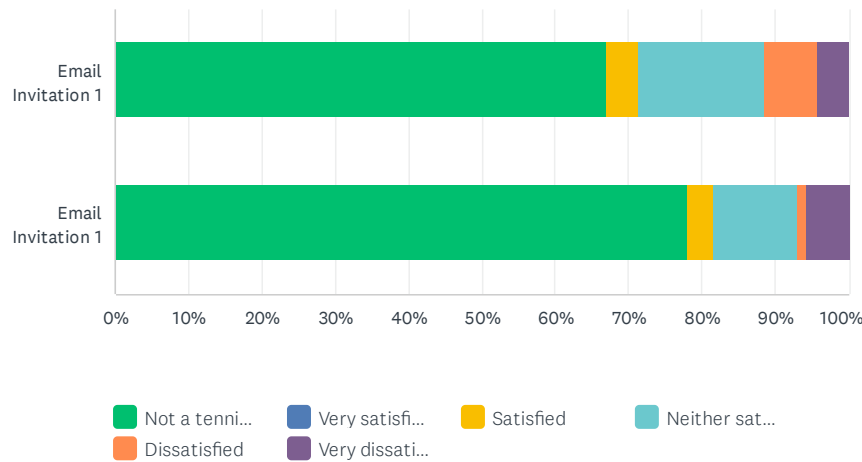
Percent Correct
0%Average Score
1.1/6.0 (19%)Standard Deviation
1.21Difficulty
2/20

	NOT A GOLFER	✓ IRRIGATION SYSTEM	✓ TEE BOXES	✓ FAIRWAYS	✓ GREENS	✓ SAND TRAPS	✓ ROUGHS	TOTAL
Email Invitation 1	39.44% 28	18.31% 13	25.35% 18	30.99% 22	14.08% 10	9.86% 7	11.27% 8	65.84% 106
Email Invitation 1	31.11% 28	21.11% 19	31.11% 28	30.00% 27	11.11% 10	14.44% 13	8.89% 8	82.61% 133
Total Respondents	56	32	46	49	20	20	16	161
OTHER (PLEASE SPECIFY)								TOTAL
Email Invitation 1							7	7
Email Invitation 1							7	7

#	EMAIL INVITATION 1	DATE
1	No complaints	3/5/2024 9:31 AM
2	Over the years, have heard that SCCC needs a better irrigation system.	2/28/2024 9:58 PM
3	The course needs 3 dependable, operative pump stations. I understand the BOG is intent on this provision by upgrading the present #5 station, and I highly approve of same. The bunkers, particularly surrounding the greens, are a continuing weak point. The sand depths are highly irregular. More sand is needed in many of them. Grooming them is also an issue.	2/26/2024 9:48 AM
4	Pretty beat up	2/23/2024 9:24 AM
5	Number 4 green surface should match all other holes.	2/23/2024 7:37 AM
6	Beverage cart	2/23/2024 6:25 AM
7	Snack Bar Needs to be Reopened with Kitchen Pick Up	2/22/2024 3:10 PM
#	EMAIL INVITATION 1	DATE
1	more rakes for sandtraps	2/23/2024 3:55 PM
2	Drainage on 12 & 16	2/22/2024 5:13 PM
3	The restrooms on the course are in need of an update.	2/22/2024 3:36 PM
4	Remodel golf course bathrooms	2/22/2024 2:25 PM
5	Tee boxes being unlevel is very disappointing, bunker sand is not playable often. Drainage in some places is not good.	2/22/2024 2:14 PM
6	Overall beauty. Looks very plain	2/22/2024 2:13 PM

Q14 How satisfied are you with the tennis programs?

Answered: 157 Skipped: 4



QUIZ STATISTICS

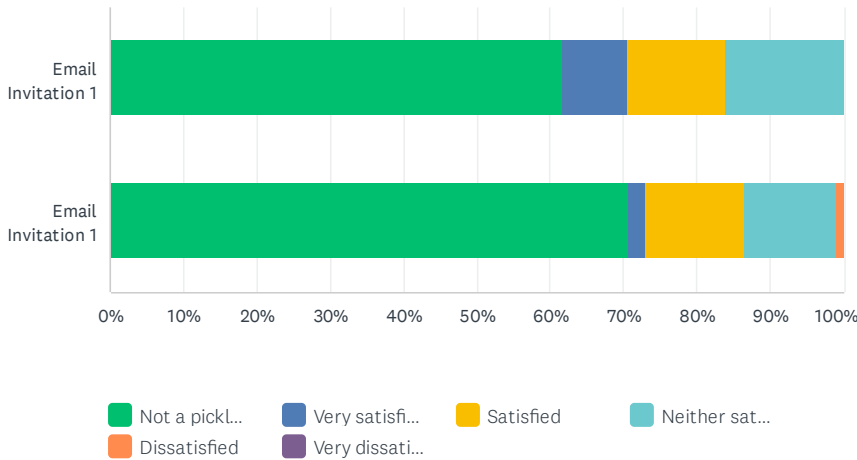
Percent Correct
98%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

	✓ NOT A TENNIS PLAYER	✓ VERY SATISFIED	✓ SATISFIED	✓ NEITHER SATISFIED NOR DISSATISFIED	✓ DISSATISFIED	✓ VERY DISSATISFIED	TOTAL
Email Invitation 1	67.14% 47	0.00% 0	4.29% 3	17.14% 12	7.14% 5	4.29% 3	44.59% 70
Email Invitation 1	78.16% 68	0.00% 0	3.45% 3	11.49% 10	1.15% 1	5.75% 5	55.41% 87
Total Respondents	115	0	6	22	6	8	157
OTHER (PLEASE SPECIFY)							TOTAL
Email Invitation 1						4	4
Email Invitation 1						5	5

#	EMAIL INVITATION 1	DATE
1	Tennis has never been as important to this Club as golf, but under our present Pro, it's a real step-child	2/25/2024 11:56 AM
2	no league play	2/24/2024 7:42 PM
3	The courts need significant improvement	2/24/2024 4:34 PM
4	We used to have a robust Tennis program. I believe we need a new pro to live in it back up again.	2/23/2024 8:11 AM
#	EMAIL INVITATION 1	DATE
1	There are no tennis programs	2/28/2024 4:43 PM
2	Sadly our program has declined considerably in the last 3 years unlike that of our previous tennis professional who left an active program. So we now have no participation in the Volusia Tennis league at all. Our once vibrant tennis program no longer exists, and we have lost many member-players. We need new professional instructors to rebuild the program with energetic ideas to entice new players. This should be a strong priority for our Club as part of new member recruitment. We do have many disgruntled tennis members who want positive change. Yes, we do appreciate the redone clay courts, but we respectfully need new professionals.	2/23/2024 5:37 PM
3	I would love to learn and play but all of the lessons and groups meet during work hours	2/23/2024 8:57 AM
4	Attempted children lessons but Ryan cancelled bc I couldn't recruit more kids even though I was willing to pay the same as an adult lesson.	2/22/2024 2:57 PM
5	Less members playing tennis, less tennis activity every year for the last 3 years, less events - like fun tennis, round robins, tournaments etc.	2/22/2024 2:28 PM

Q15 How satisfied are you with the pickleball programs?

Answered: 157 Skipped: 4

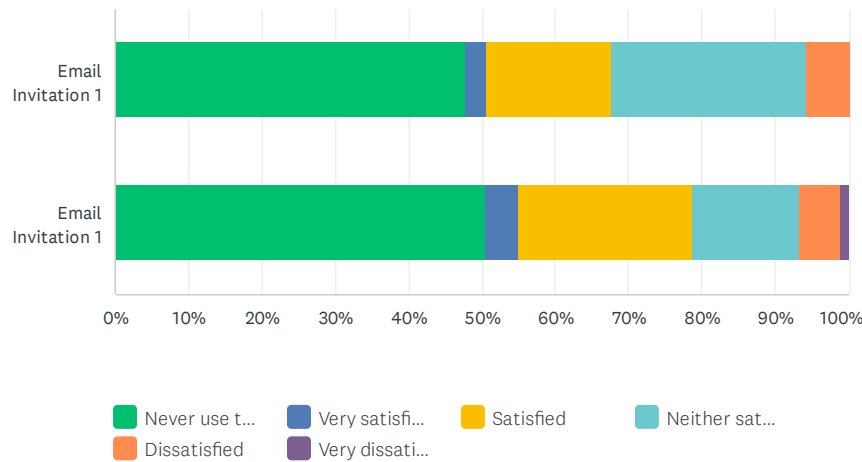


QUIZ STATISTICS							
Percent Correct		Average Score		Standard Deviation		Difficulty	
98%		1.0/1.0 (100%)		0.00		4/20	
	✓ NOT A PICKLEBALL PLAYER.	✓ VERY SATISFIED	✓ SATISFIED	✓ NEITHER SATISFIED NOR DISSATISFIED	✓ DISSATISFIED	✓ VERY DISSATISFIED	TOTAL
Email Invitation 1	61.76% 42	8.82% 6	13.24% 9	16.18% 11	0.00% 0	0.00% 0	43.31% 68
Email Invitation 1	70.79% 63	2.25% 2	13.48% 12	12.36% 11	1.12% 1	0.00% 0	56.69% 89
Total Respondents	105	8	21	22	1	0	157
OTHER (PLEASE SPECIFY)						TOTAL	
Email Invitation 1						5	5
Email Invitation 1						4	4

#	EMAIL INVITATION 1	DATE
1	Going to try this out	2/26/2024 7:49 AM
2	generally poor maintenance on the pickleball courts	2/23/2024 12:53 PM
3	Courts are in terrible, embarrassing condition; pro (tennis) obviously doesn't care	2/23/2024 9:48 AM
4	I am considering upgrading to include pickleball but I'd like to do intro lessons first	2/23/2024 9:11 AM
5	Courts are not in good condition. Pro has no interest.	2/22/2024 2:46 PM
#	EMAIL INVITATION 1	DATE
1	The Pickleball growth has been wonderful all because of the players themselves, not the tennis pro.	2/23/2024 5:37 PM
2	I would love to learn and play but all of the lessons and groups meet during work hours	2/23/2024 8:57 AM
3	I love playing but get no thrill from classes, tournaments, etc. These things add too much structure to what should be a carefree activity.	2/22/2024 3:55 PM
4	But might be tempted to learn	2/22/2024 2:19 PM

Q16 How satisfied are you with the pool?

Answered: 160 Skipped: 1



QUIZ STATISTICS

Percent Correct
99%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

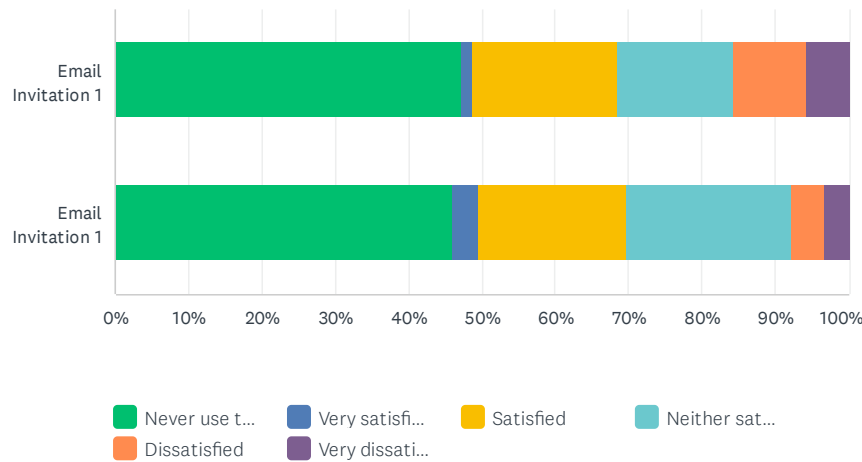
	✓ NEVER USE THE POOL.	✓ VERY SATISFIED	✓ SATISFIED	✓ NEITHER SATISFIED NOR DISSATISFIED	✓ DISSATISFIED	✓ VERY DISSATISFIED	TOTAL
Email Invitation 1	47.89% 34	2.82% 2	16.90% 12	26.76% 19	5.63% 4	0.00% 0	44.38% 71
Email Invitation 1	50.56% 45	4.49% 4	23.60% 21	14.61% 13	5.62% 5	1.12% 1	55.63% 89
Total Respondents	79	6	33	32	9	1	160
OTHER (PLEASE SPECIFY)							TOTAL
Email Invitation 1						6	6
Email Invitation 1						10	10

#	EMAIL INVITATION 1	DATE
1	Suggest monthly pool events in the summer	3/5/2024 9:31 AM
2	Pool furniture needs to be updated or current cleaned better. Last year was the first spring/summer season that the pool got attention. It needs upgrading like the rest of the club.	3/2/2024 6:47 AM
3	Wish there was more activities and pool was heat for cold months.	2/28/2024 9:58 PM
4	Needs new lounge chairs and tables for a pleasing and inviting look!	2/23/2024 8:58 AM
5	Furniture needs replaced and pool repairs are needed	2/23/2024 8:37 AM
6	I'd love to see banquet area wall facing bocce opened up and a patio/deck area created that direction so that the pool area could also be used for special events once it got a little updated with lights etc.. Add a little fountain to pool area and some nice lighting, palm trees, flower beds to make it more appealing. Would also be fab to have pool heated - solar panels/Tesla panels would encourage pool to be used more.	2/22/2024 8:32 PM
#	EMAIL INVITATION 1	DATE
1	Have our own	2/28/2024 11:43 AM
2	It'd be great if it was heated! And women's bathroom needs a baby changing station to be family friendly and inclusive!	2/23/2024 11:59 AM
3	Wish it was heated	2/22/2024 5:08 PM
4	Needs heat. But otherwise a nice pool	2/22/2024 3:51 PM
5	Gate was broken last time there, bathroom dark and dingy, pool was clean	2/22/2024 2:57 PM
6	It's a little too shallow for short people wanting to do water aerobics	2/22/2024 2:55 PM

7	Members take advantage out there,not signing in guess and just letting friends come in. there no oversight	2/22/2024 2:37 PM
8	Make better use of the pool. In summer offer food service so families / kids can go enjoy the day. I'd love to see the club be more of a family place than an old people place.	2/22/2024 2:24 PM
9	Looks very nice	2/22/2024 2:20 PM
10	Have one at home	2/22/2024 2:19 PM

Q17 How satisfied are you with the fitness center?

Answered: 159 Skipped: 2



QUIZ STATISTICS

Percent Correct
99%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

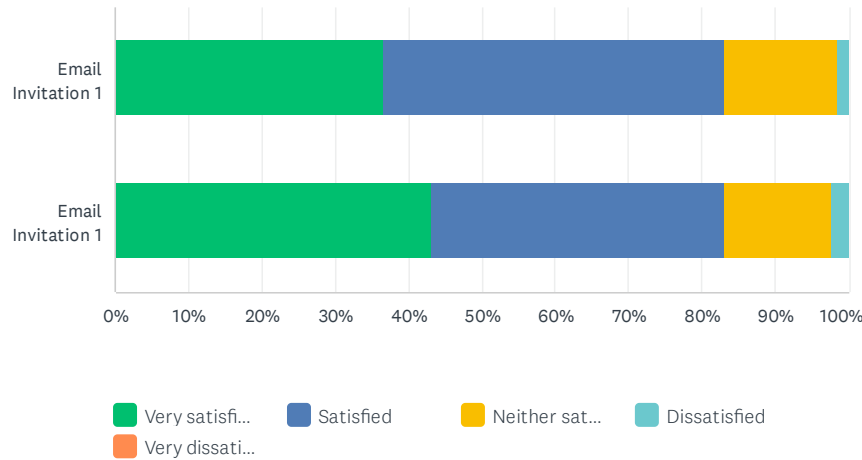
	✓ NEVER USE THE FITNESS CENTER.	✓ VERY SATISFIED	✓ SATISFIED	✓ NEITHER SATISFIED NOR DISSATISFIED	✓ DISSATISFIED	✓ VERY DISSATISFIED	TOTAL
Email Invitation 1	47.14% 33	1.43% 1	20.00% 14	15.71% 11	10.00% 7	5.71% 4	44.03% 70
Email Invitation 1	46.07% 41	3.37% 3	20.22% 18	22.47% 20	4.49% 4	3.37% 3	55.97% 89
Total Respondents	74	4	32	31	11	7	159
OTHER (PLEASE SPECIFY)							TOTAL
Email Invitation 1						10	10
Email Invitation 1						7	7

#	EMAIL INVITATION 1	DATE
1	The equipment is great. The decor and lighting could be improved and updated. . It is also very dusty.	3/5/2024 9:31 AM
2	Some instructions offered occasional.	2/28/2024 9:58 PM
3	Needs a makeover, a major transformation to make it more inviting. It's very old and outdated.	2/26/2024 3:06 PM
4	Some of the machines need to be updated, room temperature needs to be maintained	2/23/2024 1:16 PM
5	Needs some updates	2/23/2024 10:14 AM
6	small, dirty, equipment upgrade.	2/23/2024 8:58 AM
7	Happy that the AC was finally fixed. But it is very dirty in there since the water break that corner needs to be cleaned up. Also, it would be great if some of the equipment could be updated.	2/23/2024 8:11 AM
8	Looks to be used as a storage closet	2/23/2024 7:37 AM
9	It needs to really be updated and larger if possible.	2/22/2024 8:32 PM
10	Ok, wish it was bigger with better ventilation	2/22/2024 5:05 PM
#	EMAIL INVITATION 1	DATE
1	I should but I do not use	2/28/2024 11:43 AM
2	Would like to see the lockers placed attractively in the ladies locker room area and not in the hallway to the fitness room. Most other clubs have lockers in more usable locations in the restrooms. Ours are not very attractive.	2/23/2024 5:37 PM
3	Marginally adequate facility.	2/22/2024 10:37 PM
4	To small. Old equipment. Dingy. Other dining than dining, I value the fitness center as a priority. I would really like to	2/22/2024 6:42 PM

	see improvements.	
5	Temp is never consistent. Not having a working a/c, broken equipment, etc	2/22/2024 4:07 PM
6	Did not seem to be as clean as could be (when we used it years ago).	2/22/2024 3:55 PM
7	Dirty, equipment and floors need cleaning. Walls need painting. It's a shame that asset receives little to no attention.	2/22/2024 2:24 PM

Q18 How satisfied are you with the management of the club?

Answered: 159 Skipped: 2



QUIZ STATISTICS

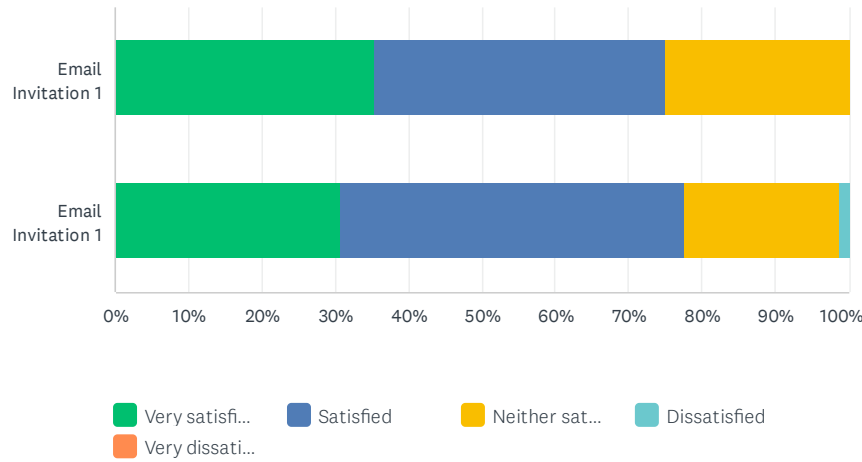
Percent Correct
99%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

	✓ VERY SATISFIED	✓ SATISFIED	✓ NEITHER SATISFIED NOR DISSATISFIED	✓ DISSATISFIED	✓ VERY DISSATISFIED	TOTAL
Email Invitation 1	36.62% 26	46.48% 33	15.49% 11	1.41% 1	0.00% 0	44.65% 71
Email Invitation 1	43.18% 38	39.77% 35	14.77% 13	2.27% 2	0.00% 0	55.35% 88
Total Respondents	64	68	24	3	0	159
OTHER (PLEASE SPECIFY)						TOTAL
Email Invitation 1					5	5
Email Invitation 1					3	3

#	EMAIL INVITATION 1	DATE
1	They care and want to make our experience better.	2/26/2024 3:06 PM
2	Ann is the worst bartender, terrible service	2/26/2024 2:14 PM
3	Recent changes and lack of follow-up and transparency need to be addressed	2/26/2024 10:01 AM
4	Managment is poor, basic items especially in the restaurants are missed, the place it very dirty, only need to look at the return air ducts, these are basic items management should address. Managment and the board are to friendly, there should be less friendly interaction and more professionalism between the board and the managers.	2/23/2024 1:25 PM
5	In my opinion the restaurant needs improvement. Food quality needs to improve and a training program for all cooks and servers needs to be put in place.	2/23/2024 8:37 AM
#	EMAIL INVITATION 1	DATE
1	Jodi Barr has been wonderful to bring an elevated status to our Club with her programs, activities, events, and her work with our new Chef.....all fantastic!	2/23/2024 5:37 PM
2	except for tennis pro	2/23/2024 2:07 PM
3	So many little things are wrong	2/22/2024 3:51 PM

Q19 How satisfied are your with the club's board of governors?

Answered: 153 Skipped: 8



QUIZ STATISTICS

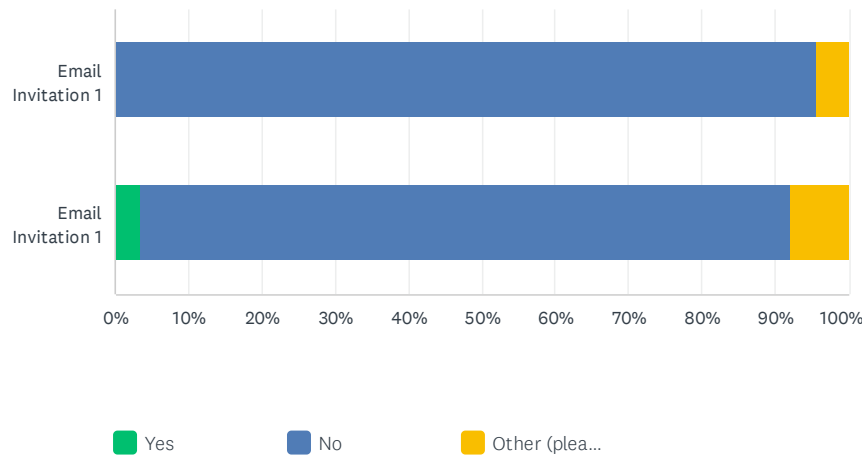
Percent Correct
95%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

	✓ VERY SATISFIED	✓ SATISFIED	✓ NEITHER SATISFIED NOR DISSATISFIED	✓ DISSATISFIED	✓ VERY DISSATISFIED	TOTAL
Email Invitation 1	35.29% 24	39.71% 27	25.00% 17	0.00% 0	0.00% 0	44.44% 68
Email Invitation 1	30.59% 26	47.06% 40	21.18% 18	1.18% 1	0.00% 0	55.56% 85
Total Respondents	50	67	35	1	0	153
OTHER (PLEASE SPECIFY)						TOTAL
Email Invitation 1					3	3
Email Invitation 1					3	3

#	EMAIL INVITATION 1	DATE
1	Have not been a member long enough to judge	2/26/2024 7:49 AM
2	They're volunteers and we thank them!	2/25/2024 11:56 AM
3	Have not had any interaction	2/23/2024 9:11 AM
#	EMAIL INVITATION 1	DATE
1	Please review our tennis situation	2/23/2024 5:37 PM
2	They are kind enough to volunteer their time and we appreciate it.	2/22/2024 2:20 PM
3	Don't know anything about it	2/22/2024 2:19 PM

Q20 Would you like to be contacted about becoming a Lifetime Legacy member?

Answered: 158 Skipped: 3



QUIZ STATISTICS

Percent Correct
92%Average Score
1.0/1.0 (100%)Standard Deviation
0.00Difficulty
4/20

	✓ YES	✓ NO	OTHER (PLEASE SPECIFY)	TOTAL
Email Invitation 1	0.00% 0	95.77% 68	4.23% 3	44.94% 71
Email Invitation 1	3.45% 3	88.51% 77	8.05% 7	55.06% 87
Total Respondents	3	145	10	158

#	EMAIL INVITATION 1	DATE
1	Attended information luncheon	2/28/2024 9:58 PM
2	As not a golfer, the legacy offering including golf is not of interest	2/23/2024 9:48 AM
3	I am a member	2/23/2024 3:42 AM
#	EMAIL INVITATION 1	DATE
1	Limited time in USA due to our Canadian citizenship	2/23/2024 6:36 PM
2	We offer so many trial membership levels at introductory prices, so how about giving long-time members a membership fee break sometime? We have been here a long time and have been very loyal to the Club in good and poor times. We are proud that incentives have boosted new memberships, but the older members could use some fee adjustments, too. Also, we prevent seasonal members from re-joining the Club after their 6 month absence. This seems counter-productive as we drive them away rather than allowing them to re-join under their previous seasonal membership. When folks are out of state for 6 months, they should be allowed to re-join and pay dues like the rest of us, or maybe I'm missing something.	2/23/2024 5:37 PM
3	Am	2/22/2024 8:56 PM
4	My understanding is that it is way too much money.	2/22/2024 4:07 PM
5	We already are Lifetime Legacy members.	2/22/2024 3:55 PM
6	Already a Lifetime Member	2/22/2024 2:37 PM
7	I don't think the fit for us overall is quite there .	2/22/2024 2:19 PM

Q21 Please suggest something the club should prioritize/improve in 2024.

Answered: 92 Skipped: 69

	PLEASE SUGGEST SOMETHING THE CLUB SHOULD PRIORITIZE/IMPROVE IN 2024.	TOTAL
Email Invitation 1	100.00% 43	46.74% 43
Email Invitation 1	100.00% 49	53.26% 49
Total Respondents	92	92

#	EMAIL INVITATION 1	DATE
1	1. Pay off mortgage. 2. Recreate the tennis program. 3. The Tennis Pro job description should either be changed or enforced. The Tennis Pro should attract new members and motivate players to be involved. The Pro should also organize the sports program, Bocce, Pickle ball ect. We have lost so many tennis players and the remaining members have very few reasons to continue at our courts. Our Current Pro mostly only participates in giving lessons. He is rarely around unless he is giving a lesson. Bruce does more than the pro for the courts. No complaints about Bruce.	3/5/2024 9:31 AM
2	Pool furniture and/or cleanliness, more frequent menu changes (quarterly) Name badges for special functions - how do we meet new members. - Non members that come to special functions should always pay more - don't see that happening consistently.	3/2/2024 6:47 AM
3	Tennis program	3/1/2024 3:30 PM
4	Keeping good staff around.	2/28/2024 9:58 PM
5	Update the Prop N Fore with new flooring and lighting along with new furniture	2/26/2024 3:06 PM
6	When you change how you are going to run things, be open and transparent about it.	2/26/2024 10:01 AM
7	1. Reduce the amount of outside play (increase fees?) on the golf course. Course condition would improve and tee times would be more open to members. 2. Establish a "sinking fund" in anticipation of future replacement of the greens. They were last replaced in 2010, 2011. The recently replaced practice green could possibly serve as a template for the future project.	2/26/2024 9:48 AM
8	Pardon the pun but please spruce up the golf course.	2/26/2024 7:49 AM
9	Please address the condition of the BLEACHERS. They are disgusting! I'm sure Dick Bicknell wld be embarrassed by the condition of the tennis courts.	2/25/2024 11:56 AM
10	learn to golf clinics	2/25/2024 10:05 AM
11	replace rug in sunset room, renovate prop and fore, more transparency in the monthly billing	2/24/2024 7:42 PM
12	Tennis courts	2/24/2024 4:34 PM
13	The food menu and the patio.	2/24/2024 3:48 PM
14	The gym needs expansion & better and more equipment.	2/24/2024 12:21 PM
15	A CARD ROOM... A Better place for playing Mah Jongg... Currently using the Ladies Locker/lounge, which is... too small, can be very noisy, TOO Cold in the winter months & TOO HOT in the summer months, Odors/Fragrances can be over-powering in the small area - too close to the showers!	2/23/2024 5:56 PM
16	Expand improvements on front 9. Also, please cut overhanging limbs on the left side of tee 5. This is the second survey regarding this request. If this requires a BOG vote..... Jim Milligan's vote doesn't count. ;)	2/23/2024 2:51 PM
17	Better management and driving basic items, clearing tables, restocking food, cleaning tables and bar, etc.. We've been where items are not being address and the Food and Beverage manager (Joddie) is drinking wine at the bar, should never be tolerated ever. The club should never have employees drinking.	2/23/2024 1:25 PM
18	Restaurant flooring needs replacing and chairs need to be reupholstered	2/23/2024 1:16 PM
19	The markups on premium spirits could use a sanity check.	2/23/2024 1:05 PM
20	resurface pickleball courts	2/23/2024 12:53 PM
21	re-instate the tennis passholders so we have enough players at all levels to have teams again	2/23/2024 11:50 AM
22	More covered outside seating and servers that will remember that you are outside once they have served your order.	2/23/2024 11:31 AM
23	Over all landscaping at the entrance. More Impressive.	2/23/2024 10:06 AM
24	Golf course grass. Fairways, greens and rough.	2/23/2024 9:57 AM
25	attention to details on communications especially email ...wrong dates, wrong subject lines, etc. hurts the club's	2/23/2024 9:48 AM

	image and discourages members from reading the emails	
26	Better manicured golf course	2/23/2024 9:24 AM
27	ability to "add-on" a seasonal or introductory sport option to "see" if an upgrade would be appropriate for our family.	2/23/2024 9:11 AM
28	Tee boxes	2/23/2024 9:09 AM
29	Golf Course!	2/23/2024 8:58 AM
30	The course and the restaurant are the bigger sellers for new members and both should be first rate quality.	2/23/2024 8:37 AM
31	N/A	2/23/2024 8:28 AM
32	I wasn't sure where to put this comment. Hope this is an appropriate spot. I have been a member for about seven years and would like to increase my membership to Golf but I am already paying what new Golf members pay just to be Tennis and below. I think there should be some leveling of older memberships to be in line with new.	2/23/2024 8:11 AM
33	Bathrooms on the golf course need remodeling	2/23/2024 8:04 AM
34	Drainage on hole 8... literally looks like a lake in the fairway after a rain.	2/23/2024 7:37 AM
35	Fairways	2/23/2024 6:33 AM
36	Bring back "Creek Chips"!	2/23/2024 6:25 AM
37	Improve the capacity to service increased membership from the dining perspective.	2/23/2024 3:42 AM
38	Remodel at least to quality of Crains Lake / Roost	2/23/2024 12:13 AM
39	patio area and restaurant area.	2/22/2024 8:32 PM
40	Handicap parking	2/22/2024 3:21 PM
41	We play a lot of golf and would like to be able to order from the kitchen at the turn or pick up a snack at the shack but those things are no longer available which prevents us from meeting our food/bev minimum. Prop N Fore has a lot of inconvenient rules. More attention should be on daily food and beverage for golfers.	2/22/2024 3:10 PM
42	Better reservation system both for special events and weekly dinners; more attention to accurate information in emails...too many mistakes!!	2/22/2024 2:46 PM
43	An app for members of the club to know all activities at the club at glance. The members could also make dinner reservations or special event reservations through the app. Members would manage reservations though app. We belong to a Private club in Beech Mountain, NC that uses an app. It has been great.	2/22/2024 2:11 PM
#	EMAIL INVITATION 1	DATE
1	The menu. The tennis facilities	2/28/2024 4:43 PM
2	Tennis program improvement Golf course restrooms improvement	2/23/2024 5:37 PM
3	Menu improvements/more options for healthy eating	2/23/2024 2:07 PM
4	Please put in a baby changing station in the women's bathroom by the pool. Not having one indicates that you are not family friendly and only want older members.	2/23/2024 11:59 AM
5	Pay off mortgage	2/23/2024 11:17 AM
6	Have been for the last couple years and nothing has been done	2/23/2024 9:11 AM
7	Improvements to the Prop N Fore, including more seating for members looking to have a meal that did not make reservations.	2/23/2024 8:57 AM
8	Check memberships at pickle ball courts. Increase tennis membership. Add tournaments for tennis and pickle ball. Get a full time tennis pro.	2/23/2024 7:23 AM
9	Cushions for the awful new patio furniture and acrylic tops for the tables so things doesn't fall between the cracks. I just can't believe that was the furniture of choice. Be nice if it could just go away. Do no one actually sit in those stairs or think of the practical use of those tables before purchase? What a shame more thought wasn't put into that capital expenditure. That junk could not have been cheap. What a waste of money. Dissappointing.	2/22/2024 10:37 PM
10	Getting more grass on fairways.	2/22/2024 10:22 PM
11	No idea	2/22/2024 10:19 PM
12	golf course	2/22/2024 8:56 PM
13	Longer restaurant hours.	2/22/2024 7:18 PM
14	Improved halfway house	2/22/2024 6:55 PM
15	Update and improve the fitness center. New stationary bikes, ellipticals and treadmills. New weight machines.	2/22/2024 6:42 PM
16	Improve the food, have less fish, I'm allergic and more American cuisine that is moist, flavorful, served ant the right temperature and edible.	2/22/2024 6:11 PM
17	Serve some basic good old American food as an option at dinner time	2/22/2024 5:58 PM
18	Pay off the mortgage. I am told the Prop and Fore Bar is inefficient and makes it difficult for the bartenders to serve drinks quickly. If that is the case, the problem should be fixed	2/22/2024 5:44 PM

19	Cleaner carts	2/22/2024 5:19 PM
20	Tennis program	2/22/2024 5:08 PM
21	Make an area where there could be a quiet area for dining, perhaps removable walls in part of the Sunset Room. Prop and Fore can be very noisy during dining hours 6-8p	2/22/2024 5:05 PM
22	Golf course	2/22/2024 5:03 PM
23	I would love to just have fitness center privileges for a smaller monthly payment.	2/22/2024 4:51 PM
24	Better service at restaurant	2/22/2024 4:41 PM
25	More emphasis and use of casual events around the pool and deck area We loved the guita music and groups on the deck...after dinner	2/22/2024 4:30 PM
26	Clean up the brick pavers near the driving range. They are a broken ankle waiting to happen.	2/22/2024 4:08 PM
27	Younger membership	2/22/2024 4:07 PM
28	Improve access to the golf course for members. We can't even get a tee time during the season. Recommend, members only tee times be available.	2/22/2024 4:00 PM
29	Try to add a few more items to the menu.	2/22/2024 3:55 PM
30	Service at the restaurant.	2/22/2024 3:14 PM
31	Find ways to keep good servers. When training a new server have current employee introduce the new server. Have name tags	2/22/2024 2:55 PM
32	Fairways	2/22/2024 2:50 PM
33	Tee times	2/22/2024 2:45 PM
34	more Karaoke	2/22/2024 2:38 PM
35	Phone system	2/22/2024 2:34 PM
36	members should not be paired , If I want to play alone , I should be afforded that, at a minimum .	2/22/2024 2:33 PM
37	Weekend member golf games - more social events on the weekends for working members	2/22/2024 2:29 PM
38	Overall improvement of golf course conditions	2/22/2024 2:28 PM
39	Maybe more sport events for the members with involvement of other clubs? Maybe new/additional tennis pro?	2/22/2024 2:28 PM
40	Golf couse bathrooms	2/22/2024 2:25 PM
41	Tee boxes	2/22/2024 2:23 PM
42	Concentrate on new members to welcome them more.	2/22/2024 2:20 PM
43	Pay off of the mortgage by making extra payments each month towards the principal. Place money in a money market account for 7 months at 4.25% interest and take that interest at the end of the month and put towards the mortgage. Continue as long as interest rate remain higher.	2/22/2024 2:20 PM
44	Find chefs they can cook a modern menu and use top notch I gradients home made soups and dressings bring in visiting chefs for special themed nights .	2/22/2024 2:19 PM
45	the cart paths, the bunkers, and tee boxes for golf. a roaming ranger to aid in pace of play, its been horribly slow. add Coke Zero to the bar selection.	2/22/2024 2:14 PM
46	Non members!	2/22/2024 2:12 PM
47	Golf course	2/22/2024 2:10 PM
48	Prop n Fore needs to step it up. Because members have a spend they typically use there I feel they are comfortable. While close to home I am never craving anything from there or care to bring guest. Service is subpar as is food. Events that cater to your younger and still working residents.	2/22/2024 2:08 PM
49	more open play	2/22/2024 2:04 PM

Q22 Is there a club manager or employee that should be recognized for great service and attitude toward the members?

Answered: 117 Skipped: 44

	IS THERE A CLUB MANAGER OR EMPLOYEE THAT SHOULD BE RECOGNIZED FOR GREAT SERVICE AND ATTITUDE TOWARD THE MEMBERS?	TOTAL
Email Invitation 1	100.00% 52	44.44% 52
Email Invitation 1	100.00% 65	55.56% 65
Total Respondents	117	117

#	EMAIL INVITATION 1	DATE
1	Jodi is doing a great job with the restaurant and the staff is always very pleasant. Pam and Sean at the bar have the best attitudes. Bruce does a great job getting the courts ready for tennis.	3/5/2024 9:31 AM
2	Matt Payne, Jodi, Brenda C, Matt Murphy, Kai Other servers as well but don't know their names - name tags needed. Many are wonderful - a good team.	3/2/2024 6:47 AM
3	Pam at the bar	3/1/2024 3:30 PM
4	As a whole Staff seems to be very committed and should recognized by the club membership. Maybe mid-year appreciation event in addition to the Christmas gift.	2/28/2024 9:58 PM
5	Jody	2/28/2024 11:57 AM
6	Jodi is fantastic!	2/26/2024 7:10 PM
7	Jodie is incredibly outstanding! She is very professional and goes the extra mile to please the members. She manages the food and beverage very well. Thank you, Jodie, for all that you do.	2/26/2024 3:06 PM
8	The food is absolutely fantastic! last 2 months noticeably improved menu! Maggie + Pam + Brenda awesome bartenders!! JODY THE BEST!!!	2/26/2024 2:14 PM
9	Ky in the dining room	2/26/2024 10:01 AM
10	I would recognize Jason Pomroy, head golf professional.	2/26/2024 9:48 AM
11	Phil and Don, Mark, Ron, Jason all great	2/26/2024 7:49 AM
12	Brenda is a GEM. Presently, the entire waitstaff is great!	2/25/2024 11:56 AM
13	Jodi and Matt	2/24/2024 7:42 PM
14	none	2/24/2024 4:34 PM
15	Jodi is great, Matt in the kitchen.	2/24/2024 3:48 PM
16	Jody and Matt do a great job. Jason in the pro shop is also very good at what he does.	2/24/2024 1:15 PM
17	Jodi has been awesome for the club!	2/24/2024 12:21 PM
18	Jodi	2/23/2024 6:42 PM
19	Ki *He is great!	2/23/2024 5:56 PM
20	JASON POMROY! Jason has a ton of tasks on his plate every day, yet always finds the time to greet all the members, anticipate our needs, answer all our questions, run tournaments and events as well as public outings etc etc etc.... and do it all with a high level of competence and a smile. SCCC is lucky to have him. Thanks Jason!!	2/23/2024 2:51 PM
21	Most of the employees are good, again comes down to poor management and failure to adhere to basic food and beverage standards. Again, how can management walk past non cleared tables, buffet food empty, look up at the return air ducts and see the black dirt? Maybe if they weren't drinking these items would be address. Also, who paid for the drinks?	2/23/2024 1:25 PM
22	Brenda and Maggie Matt Murphy, Marcus, Alaina, Ameri and Pam	2/23/2024 1:16 PM
23	This is a great crew now, but if I had to single out one for special mention, it would be Ki in the Prop n' Fore.	2/23/2024 1:05 PM
24	Brenda	2/23/2024 11:50 AM
25	Server Ty and Brenda	2/23/2024 11:31 AM
26	Jodie is amazing, has worked well with others to improve operations and events.	2/23/2024 10:14 AM
27	All of them. They try hard even though it sometimes is a challenge	2/23/2024 10:06 AM

2024 Spruce Creek Country Club Equity Member Survey

SurveyMonkey

28	Restaurant manager Jodi	2/23/2024 9:48 AM
29	Matt. Jason and Jodi do a great job..	2/23/2024 9:19 AM
30	Jennifer German - membership Brenda - server in P & F	2/23/2024 9:11 AM
31	Jason , Don the starter	2/23/2024 9:09 AM
32	Matt and Jason	2/23/2024 9:03 AM
33	All, Jodi, Pam and Matt do a fantastic job. We are lucky to have them.	2/23/2024 8:58 AM
34	Jason Pomroy always has the best attitude and smiles and is so sweet and helpful!	2/23/2024 8:37 AM
35	Jeremy (Club Pro) Paul (works in Pro Shop weekends, afternoons)..make every visit a pleasant one	2/23/2024 8:28 AM
36	Jodi has been doing a fantastic job and should be rewarded!! She is positive and open to all feedback, and I love her ideas, and the things that she has done to make the club better. Keep up the good work!	2/23/2024 8:11 AM
37	Jason Pomroy- always friendly and professional, remembers me every time, very helpful instructor	2/23/2024 7:37 AM
38	Jodie doing a Great Job	2/23/2024 7:27 AM
39	Brenda	2/23/2024 7:27 AM
40	Jodi and Brenda	2/23/2024 7:21 AM
41	Almost everyone	2/23/2024 6:29 AM
42	Everyone one one restaurant staff do s a great job.	2/23/2024 6:26 AM
43	They try, but good helps hard to find under the Biden Administration	2/23/2024 6:25 AM
44	Matt, Jodi, Jason	2/23/2024 3:42 AM
45	Jodi Barr	2/23/2024 3:13 AM
46	Maggie is always so respectful, and kind to us whenever we are at the club	2/22/2024 8:32 PM
47	Ron and Don	2/22/2024 8:22 PM
48	Jason Mark Bill clubhouse Joe and Rich all all cart staff and the men that picks balls and keep baskets filled on the range!	2/22/2024 3:59 PM
49	Jody	2/22/2024 3:21 PM
50	Everyone in the Pro Shop is great.	2/22/2024 3:10 PM
51	Jodi; waiter Matt	2/22/2024 2:46 PM
52	Jodi has certainly brought the restaurant around to profitability. More club and outside events than I have ever seen.	2/22/2024 2:18 PM
#	EMAIL INVITATION 1	DATE
1	All of them	2/28/2024 11:43 AM
2	Matt - Jason and Jodi. These 3 are all amazing.	2/23/2024 6:36 PM
3	Brenda, our long time server in the Prop N Fore...always outstanding and a model employee. Also Jason, our head golf professional and all his team.....very outstanding and helpful to everyone. We are so lucky to have him!	2/23/2024 5:37 PM
4	Brenda	2/23/2024 2:07 PM
5	N/a	2/23/2024 11:59 AM
6	Chef	2/23/2024 11:17 AM
7	Breda in dining room, Joe handling golf carts, and Jason the golf pro and Diane golf instructor.	2/23/2024 11:01 AM
8	Joe Walsh	2/23/2024 9:11 AM
9	The entire staff and management of the Prop N Fore!! They are all wonderful!!	2/23/2024 8:57 AM
10	Jason	2/23/2024 7:23 AM
11	Matt Payne	2/23/2024 7:19 AM
12	Maggie	2/22/2024 10:37 PM
13	Ron in the pro shop Pam at the bar	2/22/2024 10:28 PM
14	Matt, Jason and Jodi do a great JOB..	2/22/2024 10:22 PM
15	All are great	2/22/2024 10:19 PM
16	all staff are friendly, helpful and professional. Especially Mark in the pro shop, Pam the bartender at the club.	2/22/2024 9:52 PM
17	All except racket pro	2/22/2024 9:34 PM
18	Jodi Barr	2/22/2024 9:21 PM
19	Jodi Barr, Jason Pomroy	2/22/2024 8:56 PM

2024 Spruce Creek Country Club Equity Member Survey

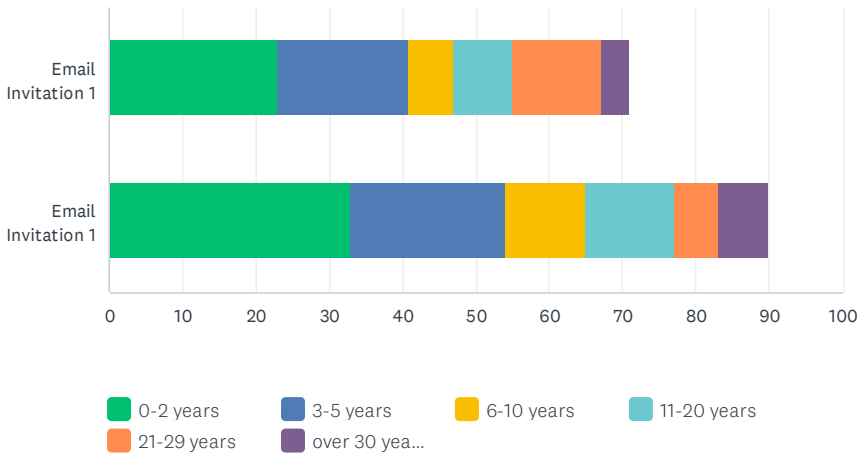
SurveyMonkey

20	Jody	2/22/2024 7:21 PM
21	They're all great	2/22/2024 7:18 PM
22	Jason the pro and all the cart people are doing a great job	2/22/2024 6:55 PM
23	Jason is fantastic. Always welcoming and positive.	2/22/2024 6:11 PM
24	Jason is very cordial and accommodating	2/22/2024 5:58 PM
25	Matt	2/22/2024 5:44 PM
26	Jennifer. Jody. And are pro Jason. Plus all the staff working there.	2/22/2024 5:19 PM
27	Jodi and Matt in the food staff	2/22/2024 5:16 PM
28	Joe in maintenance	2/22/2024 5:13 PM
29	Jodi Barr	2/22/2024 5:08 PM
30	Ky is a very attentive server and deserves recognition for his efforts.	2/22/2024 5:05 PM
31	Jason	2/22/2024 5:03 PM
32	Jodi rocks!	2/22/2024 4:51 PM
33	Jodi	2/22/2024 4:41 PM
34	Jason	2/22/2024 4:13 PM
35	Jodi Rocks!	2/22/2024 4:08 PM
36	Jodi is doing an amazing job. Do not let her go anywhere!	2/22/2024 4:07 PM
37	Pam at Prop N Fore	2/22/2024 3:51 PM
38	Joe Welch is the best PR guy there is. A true asset to the club.	2/22/2024 3:36 PM
39	Jason Pomroy	2/22/2024 3:19 PM
40	Jason, Mark at club desk, Joe Welsh.	2/22/2024 3:14 PM
41	All of the employees are terrific.	2/22/2024 3:11 PM
42	Brenda out waitress. Has been always so accommodating and helpful.	2/22/2024 3:03 PM
43	Brenda, Pam, Marcus, Kai	2/22/2024 2:55 PM
44	All	2/22/2024 2:50 PM
45	Cub Manager	2/22/2024 2:45 PM
46	Jason Pomroy is great	2/22/2024 2:44 PM
47	Jodi Barr, Matt Payne and the entier wait staff.	2/22/2024 2:38 PM
48	Matt Murphy, Maggie, Jodi, Karan, Michael, Ann, Brenda.	2/22/2024 2:34 PM
49	Jason	2/22/2024 2:33 PM
50	Matt, Jason and Jodi all do a wonderful job at the Club. They treat every member as if the Club exists to take care of the members. For the tennis program, the opposite is true.	2/22/2024 2:32 PM
51	Jason Pomroy is the best head pro in town	2/22/2024 2:29 PM
52	Jason, Matt, Jodi	2/22/2024 2:28 PM
53	Definitely - Jodi Barr is our great accomplishment! She is gem for Prop-N-Fore, and social events are getting better every time - whoever is in charge!	2/22/2024 2:28 PM
54	Jaise	2/22/2024 2:25 PM
55	Jodi does an amazing job. Maggie, Brenda and rest of staff are great.	2/22/2024 2:24 PM
56	I cannot tell you how good your employees are. I love every single person employed at the club.	2/22/2024 2:23 PM
57	Brenda Maggie Jodi Matt	2/22/2024 2:20 PM
58	Jodi Barr, Matt, Matt Murphy, Brenda, Mickey? really all of them. Suggest - in all newsletters from the top there should be pictures of wait-staff with their 1st name and last. I am referring to those who are more permanent.	2/22/2024 2:20 PM
59	I have to say all the ones I've had contact with have been very nice .	2/22/2024 2:19 PM
60	Maggie and Joe are amazing.	2/22/2024 2:14 PM
61	Mark and Ron always working hard morning noon or the evening	2/22/2024 2:11 PM
62	As a new member, all of you have been very welcoming and professional.....	2/22/2024 2:11 PM
63	No	2/22/2024 2:08 PM
64	the golf pro works very hard to meet the members need	2/22/2024 2:04 PM

65	Brenda	2/22/2024 2:04 PM
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Q23 How long have you been a member?

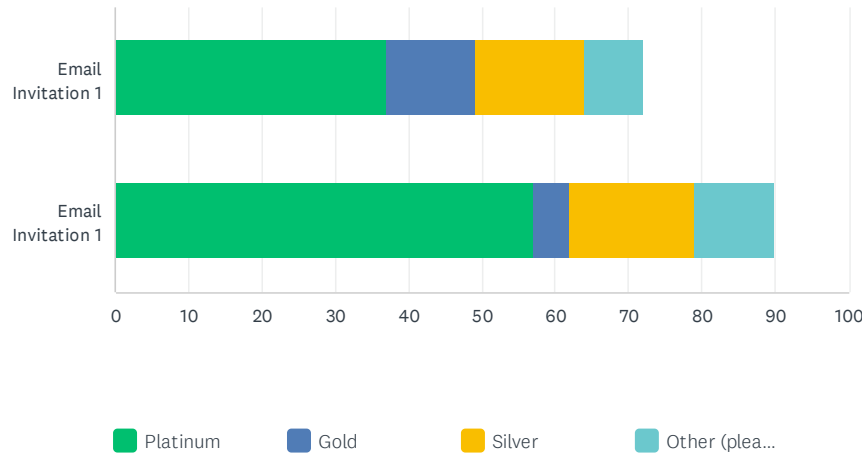
Answered: 160 Skipped: 1



QUIZ STATISTICS							
Percent Correct 0%	Average Score 1.0/6.0 (17%)		Standard Deviation 0.08		Difficulty 1/20		
	✓ 0-2 YEARS	✓ 3-5 YEARS	✓ 6-10 YEARS	✓ 11-20 YEARS	✓ 21-29 YEARS	✓ OVER 30 YEARS	TOTAL
Email Invitation 1	32.39% 23	25.35% 18	8.45% 6	11.27% 8	16.90% 12	5.63% 4	44.38% 71
Email Invitation 1	37.08% 33	23.60% 21	12.36% 11	13.48% 12	6.74% 6	7.87% 7	56.25% 90
Total Respondents	56	39	17	20	18	11	160

Q24 What type of member are you?

Answered: 159 Skipped: 2



QUIZ STATISTICS

Percent Correct
0%Average Score
1.0/3.0 (33%)Standard Deviation
0.00Difficulty
3/20

	✓ PLATINUM	✓ GOLD	✓ SILVER	OTHER (PLEASE SPECIFY)	TOTAL
Email Invitation 1	52.11% 37	16.90% 12	21.13% 15	11.27% 8	45.28% 72
Email Invitation 1	64.77% 57	5.68% 5	19.32% 17	12.50% 11	56.60% 90
Total Respondents	94	17	32	19	159

#	EMAIL INVITATION 1	DATE
1	Sports Equity Single	2/25/2024 11:56 AM
2	Lazy	2/24/2024 4:34 PM
3	Equity	2/23/2024 11:31 AM
4	Don't know	2/23/2024 9:54 AM
5	Seasonal platinum	2/23/2024 9:52 AM
6	Seasonal- very happy	2/23/2024 9:09 AM
7	Seasonal	2/23/2024 9:00 AM
8	Dining	2/23/2024 6:25 AM
#	EMAIL INVITATION 1	DATE
1	Summer	2/23/2024 11:59 AM
2	Seasonal Platinum	2/23/2024 11:01 AM
3	I was golf for 20 yrs but I got old	2/22/2024 7:21 PM
4	Don't truly understand the current designations... Social	2/22/2024 4:13 PM
5	Lifetime Legacy	2/22/2024 3:55 PM
6	Don't know	2/22/2024 2:34 PM
7	It makes me feel good to bring in groups for brunch, lunch or dinner. Spruce Creek Flying Club, Grasshoppers, 99s, Women of Wings etc. Thank you to all. P&L	2/22/2024 2:20 PM
8	Seasonal social - we are in Maine 6 mos.	2/22/2024 2:19 PM
9	Seasonal but was full equity before	2/22/2024 2:13 PM
10	Food only	2/22/2024 2:12 PM
11	seasonal	2/22/2024 2:04 PM

